

Augusta University Health: Physician Portal User Guide

Improved Access to Patient Information from
Augusta University Health

Validation, Adult1 DOB: 01/01/1970 Sex: Male Location: --
 MRN: 055008890 FIN: --

Patient Information

Chief Complaint: No results found
 Reason For Visit: No results found
 Primary Physician: Test , Physician Community
 Referring Physician: No results found
 Advance Directive: No
 Last Visit: 04/19/16 (Inpatient)
 Code Status: **Do Not Resuscitate**
 Contacts (0)

Visits (34)

Problems (4)

All Visits

Acute CHF (18472010)
 Acute post-thoracotomy pain (2637371012)
 H/O: CVA (411518010)
 Tobacco use (735525)

Home Medications (7)

All Visits

Hc: acetaminophen 325 mg oral tablet 325 mg, 1 tab, PO, Q4HR, PRN: as needed for pain, 60 tab
 Rxc: labetalol 300 mg oral tablet 300 mg, 1 tab, PO, BID, 180 tab
 Rxc: Lasix 40 mg oral tablet 80 mg, 2 tab, PO, Every Day, 60 tab
 Rxc: lisinopril 20 mg oral tablet 40 mg, 2 tab, PO, Every Day, 1 box
 Rxc: lisinopril 30 mg oral tablet 30 mg, 1 tab, PO, Every Day, 30 tab
 Hc: Tylenol 325mg tab - ambulatory 325 mg, PO, BID, for 14 day(s), 10 tab, 0 Refill(s)
 Hc: Tylenol oral solid 325 mg, 1 tab, PO, ONCE

Medications

Allergies (6)

Documents (13)

Last 6 months for all visits

My Documents

Note Type	Author	Date/Time
Discharge Progress Note	Physician Internal Medicine , Test	07/05/16 16:26
Progress Notes	Physician Internal Medicine , Test	07/05/16 16:23
Practice Site Letter	Physician Internal Medicine , Test	07/05/16 16:14
Progress Notes	Physician Internal Medicine , Test	07/05/16 15:52
Progress Notes	Physician Internal Medicine , Test	06/27/16 16:24
Discharge Progress Note	Sova , Lyndsey	05/10/16 08:10
Practice Site Note	Test , Physician 1	05/09/16 14:00
Practice Site Letter	Physician Pediatrician , Test	05/03/16 11:05
Practice Site Letter	Physician Pediatrician , Test	05/03/16 11:03
Progress Notes	Sturgis, Demi	03/21/16 12:17

Vital Signs

Diagnostics (0)

Diagnoses (16)

Labs

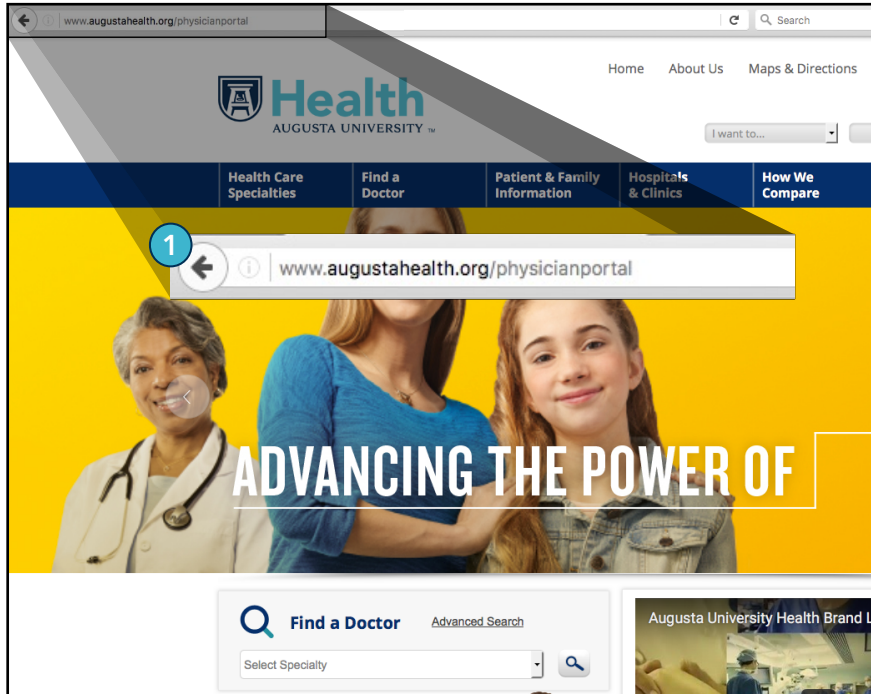
Last 6 months for all visits

	Latest	Previous
Primary Labs (0)		
Laboratory (4)		
Beta-HCG	<5.0 01/25/16 02:40	-- --
Lithium Lvl	1 01/25/16 02:40	-- --
Oxycodone U	Presumptive Positive 06/03/16 11:40	Presumptive Positive 06/03/16 11:24
MRSA PCR	Positive PCR	-- --

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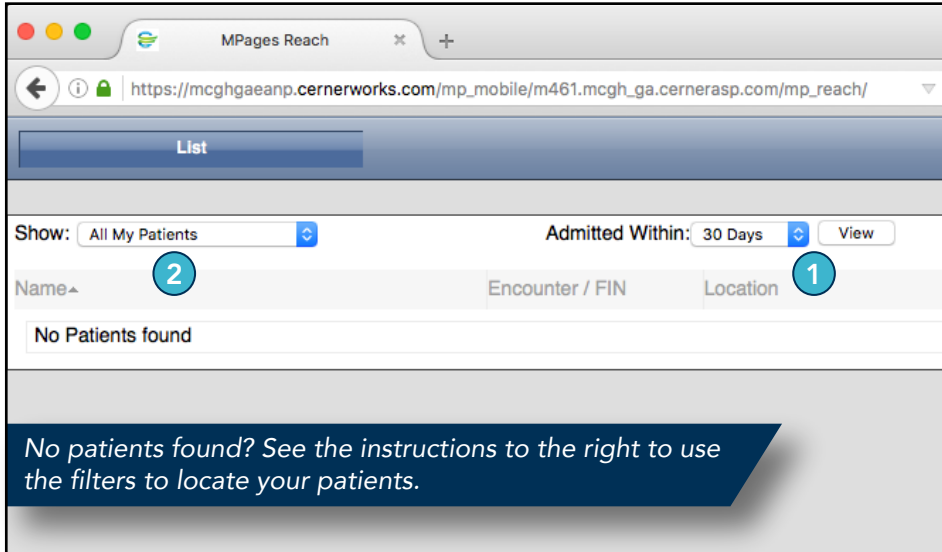
1. Accessing the AU Health Physician Portal



- Visit www.augustahealth.org/physicianportal in your web browser (1).
- Once you reach the Cerner MPages Mobile login page, enter your Username and Password and click Login (2).

A screenshot of the Cerner MPages Mobile login page. The page has a light gray background and features the Cerner logo at the top left. Below the logo, the text 'MPages Mobile' is displayed. The login form consists of four input fields: 'Username', 'Password', 'Domain', and 'P461'. A 'Login' button is located at the bottom right of the form. A blue circle containing the number '2' is positioned to the left of the form.

2. Finding Your Patient



The screenshot shows a web browser window with the URL https://mcghgaeanp.cernerworks.com/mp_mobile/m461.mcgh_ga.cernerasp.com/mp_reach/. The page title is "List". Below the title, there are two dropdown menus: "Show:" set to "All My Patients" and "Admitted Within:" set to "30 Days". A "View" button is to the right. Below these are three columns: "Name^", "Encounter / FIN", and "Location". A circled "2" is next to the "Name^" column header, and a circled "1" is next to the "Location" column header. The table content is empty, displaying "No Patients found". A dark blue callout box at the bottom contains the text: "No patients found? See the instructions to the right to use the filters to locate your patients."

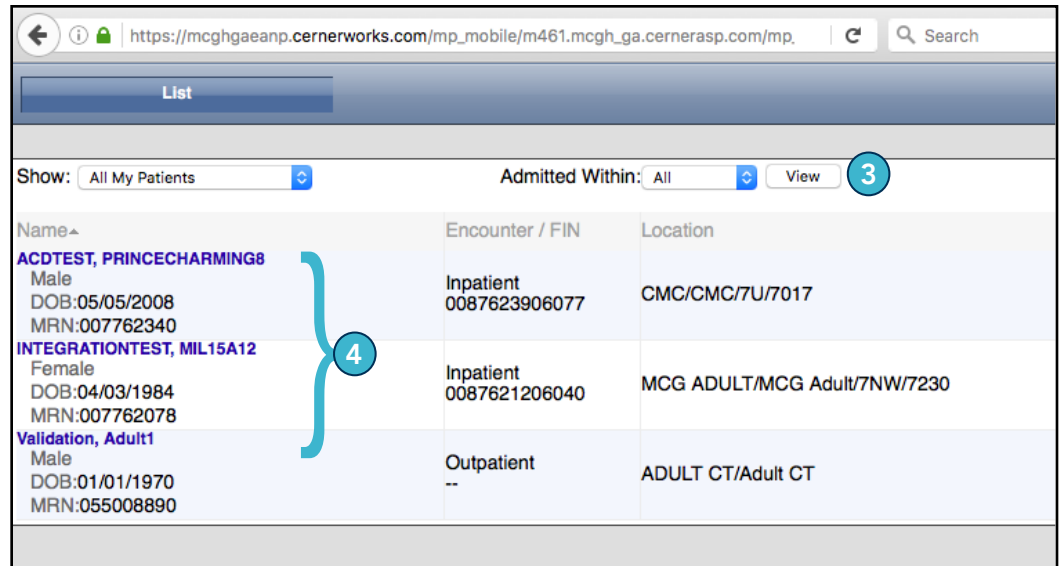
After logging in, you are taken to the Patient List. Patients in the AU Health Electronic Health Record with whom you have an established relationship will appear on this list (Referring Physician, Consulting Physician, PCP, etc.). By default, only patients that have been seen at AU Health in the past 30 days will be shown.

To change the lookback range and locate a patient who was seen more than 30 days ago, use the "Admitted Within:" dropdown menu (1). Additional lookback ranges are 3 days, 7 days, 6 months or All.

Additionally, the "Show:" dropdown menu (2) allows you to filter the patient list to show all of your patients, all inpatients, or all lifetime patients. Lifetime patients are those for which you are the primary physician. Selecting any of the former two options will display your lifetime patients AND any other patients whom you may have seen when covering for another physician or for any other reason.

Once you've set the filters to your desired selections, click the View button (3) to load the list of your patients.

Find the patient whose chart you wish to view on the list and click on their name that appears in blue (4) to open the chart for the listed encounter.



The screenshot shows the same web browser window as the previous one, but with the "View" button (3) clicked. The table now displays three patients. The "Show:" dropdown is still "All My Patients" and "Admitted Within:" is "All". The "View" button (3) is highlighted. The table has three columns: "Name^", "Encounter / FIN", and "Location". The first patient's name, "ACDTEST, PRINCECHARMING8", is highlighted in blue and has a circled "4" next to it. The second patient's name, "INTEGRATIONTEST, MIL15A12", is also highlighted in blue. The third patient's name, "Validation, Adult1", is not highlighted. The table content is as follows:

Name^	Encounter / FIN	Location
ACDTEST, PRINCECHARMING8 Male DOB:05/05/2008 MRN:007762340	Inpatient 0087623906077	CMC/CMC/7U/7017
INTEGRATIONTEST, MIL15A12 Female DOB:04/03/1984 MRN:007762078	Inpatient 0087621206040	MCG ADULT/MCG Adult/7NW/7230
Validation, Adult1 Male DOB:01/01/1970 MRN:055008890	Outpatient --	ADULT CT/Adult CT

3. Ambulatory Summary Page

Validation, Adult1 DOB: 01/01/1970 Sex: Male Location: --
 MRN: 055008890 FIN: --

1 Patient Information

Chief Complaint: No results found
 Reason For Visit: No results found
 Primary Physician: Test, Physician Community
 Referring Physician: No results found
 Advance Directive: No
 Last Visit: 04/19/16 (Inpatient)
 Code Status: **Do Not Resuscitate**
 ▶ Contacts (0)

2 Visits (34)
 All Visits
 Acute CHF(18472010)
 Acute post-thoracotomy pain(2837371012)
 H/O: CVA(411518010)
 Tobacco use(735525)

3 Problems (4)
 All Problems

4 Home Medications (7)
 All Visits
 Hx: acetaminophen 325 mg oral tablet 325 mg, 1 tab, PO, Q4HR, PRN: as needed for pain, 60 tab
 Rx: labetalol 300 mg oral tablet 300 mg, 1 tab, PO, BID, 180 tab
 Rx: Lasix 40 mg oral tablet 80 mg, 2 tab, PO, Every Day, 60 tab
 Rx: lisinopril 20 mg oral tablet 40 mg, 2 tab, PO, Every Day, 1 box
 Rx: lisinopril 30 mg oral tablet 30 mg, 1 tab, PO, Every Day, 30 tab
 Hx: Tylenol 325mg tab - ambulatory 325 mg, PO, BID, for 14 day(s), 10 tab, 0 Refill(s)
 Hx: Tylenol oral solid 325 mg, 1 tab, PO, ONCE

5 Documents (13)
 Last 6 months for all visits
 My Documents

Note Type	Author	Date/Time
Discharge Progress Note	Physician Internal Medicine, Test	07/05/16 16:26
Progress Notes	Physician Internal Medicine, Test	07/05/16 16:23
Practice Site Letter	Physician Internal Medicine, Test	07/05/16 16:14
Progress Notes	Physician Internal Medicine, Test	07/05/16 15:52
Progress Notes	Physician Internal Medicine, Test	06/27/16 16:24
Discharge Progress Note	Sova, Lyndsey	05/10/16 08:10
Practice Site Note	Test, Physician 1	05/09/16 14:00
Practice Site Letter	Physician Pediatrician, Test	05/03/16 11:05
Practice Site Letter	Physician Pediatrician, Test	05/03/16 11:03
Progress Notes	Sturgis, Demi	03/21/16 12:17
Practice Site Note	Test, UTM Admin 2011	03/04/16 10:51

6 Vital Signs

7 Labs
 Last 6 months for all visits

	Latest	Previous
Primary Labs (0)		
Laboratory (4)		
Beta-HCG	<5.0 01/25/16 02:40	--
Lithium Lvl	1 01/25/16 02:40	--
Oxycodone U	Presumptive Positive 06/03/16 11:40	Presumptive Positive 06/03/16 11:24
MRSa PCR	Positive PCR	--

Sections Available in the AU Health Physician Portal

- Patient Information
- Visits (34)
- Problems (4)
- Home Medications (7)
- Medications
- Allergies (9)
- Immunizations (21)
- Documents (13)
- Vital Signs
- Diagnostics (0)
- Diagnoses (16)
- Labs
- Pathology (3)
- Microbiology (7)

- 1 Section Header: Identifies the section below
- 2 Section Data Range: No arrow (▼) signifies fixed range
- 3 Section Data Range: Click arrow (▼) to change the lookback range
- 4 Click any document name to view the document
- 5 Folder tab menu: Change the page layout and create reports
- 6 Expand/Collapse Arrow: Used to expand or collapse a section
- 7 Click any lab result to view more details

4. Viewing Lab Result Details

1 ↓ 2.2
02/20/13 13:23
4.82

2 ↑ 15.1
02/20/13 13:23
45.4
02/20/13 13:23

3 ! *0.40
02/20/13 13:23
2.03
02/20/13 13:23

Immature Granulocyte	0	0	0
Auto	04/25/13 12:07	04/23/13 09:42	02/20/13 13:23
Neutrophil Absolute	3.33	3.33	! *0.40
	04/25/13 12:07	04/23/13 09:42	02/20/13 13:23
Lymphocyte Absolute	2.03	3.00	2.03
	04/25/13 12:07	04/23/13 09:42	02/20/13 13:23
Monocyte Absolute	0.32	0.50	0.32
	04/25/13 12:07	04/23/13 09:42	02/20/13 13:23

- 1 Abnormally low results are shown in **BLUE**
- 2 Abnormally high results are shown in **ORANGE**
- 3 Critically high results are shown in **RED**;
! = Importance Warning | * = Comment Attached
- 4 Click a lab name or result to view details
- 5 Click the **Arrow (▶)** to view comments
- 6 Expanded view of comments
- 7 Click the **Close** button to exit the detailed results view

Neutrophil Absolute

Result	Date / Time	Normal Range	Status
3.33 x10(3)/mL	04/25/2013 12:07	1.5 - 7.8	Auth (Verified)
3.33 x10(3)/mL	04/23/2013 09:42	1.5 - 7.8	Auth (Verified)
! 0.40 x10(3)/mL	02/20/2013	1.5 - 7.8	Auth (Verified)
▶ *Comment			
3.33 x10(3)/mL	02/20/2013 09:59	1.5 - 7.8	Auth (Verified)
3.33 x10(3)/mL	02/15/2013 13:23	1.5 - 7.8	Auth (Verified)

7 Close

3.33 x10(3)/mL	04/23/2013 09:42	1.5 - 7.8	Auth (Verified)
! 0.40 x10(3)/mL	02/20/2013 13:23	1.5 - 7.8	Auth (Verified)
▶ *Comment			
1.) Medium Importance Result Comment by SYSTEM SYSTEM, on February 20, 2013 14:03 This result has been called to greg by Chris Wiels on 02 20 13 at 14:03, and has been read back. Two patient identifiers used.			
3.33 x10(3)/mL	02/20/2013	1.5 - 7.8	Auth (Verified)

5. Viewing Documents and Radiology, Microbiology, or Pathology Reports

Documents (6)

Last 6 month(s) for all visits ▼

Discharge Instructions ▲
03/26/13 14:48

Discharge Summary ▲
03/11/13 13:49

Operative Note
03/11/13 13:43

- Click on the document or a radiology, microbiology, or pathology report you would like to view.
- The document will open in a new window similar to the one shown to the right.
- Click the X in the upper right corner to close the document.

Document Viewer

Result type: Practice Site Note Result date: 05/09/2016 14:00 Show Details

Transplant Nephrology Initial Post Care Clinic Visit - test

Patient: Validation, Adult1 MRN: 055008890
Age: 46 years Sex: Male DOB: 1/1/1970
Associated Diagnoses: None
Author: Test , Physician 1

Visit Information
OTTR interface testing

Chief Complaint
The patient is here for a Renal transplant post transplant initial care visit

History of Present Illness
Patient had a transplanted kidney several years ago.

Interval History
Past Medical History
Patient has no medical history
Past Surgical History:

Sensitization:
Blood transfusions GXPXAXMX

Health maintenance:
1. Colonoscopy
2. Pap smear:
3. Mammogram:
4. Stress test:
5. Cardiac cath:

Vaccination history:
Influenza:
Hepatitis B series:
Tetanus series:

6. Printing Reports

Location: 5S - Oncology; 5631; 1

1 [Menu Icon]

2 [Create Report]

- View Layout ▶
- Drag and Drop
- Expand All
- Clear Preferences
- Create Report**
- Logout
- Help

- 1 Choose the Folder tab menu
- 2 Choose **Create Report**
- 3 Choose a Reason for printing
- 4 Choose desired **Physician Portal** Report template
- 5 Choose sections to be included in the report
- 6 Choose encounters for which the report will be created
- 7 Choose the date range for which the report will be created

3 [Reason for printing]

* Reason for printing

- Audit
- Continuing Care
- Coroner
- Court Order
- Deposition
- Disability
- For paper medical record
- For patient care (internal use only)
- For patient/guardian (personal use only)
- Government
- Insurance
- Insurance Claims
- Insurance Underwriting
- Legal
- Legal
- Ongoing Patient Care
- Other
- Patient Accounting
- Patient or Patient Rep
- PRO (Peer Review Organization)
- Risk Management
- Search Warrant
- Subpoenas
- Utilization Review
- Workers Comp

4 **Create Report**

* Reason for printing
For patient care (internal use only)

* Report template
 Physician Portal - Allergies, Meds, Immunizations, Problems
 Physician Portal - Provider Notes
 Physician Portal - Test Results

5 **Include all sections**

- Allergies
- Medications
- Immunizations
- Problems - Active

6 * **Encounter Selection**

- Selected encounter
- All encounters**

7 All dates
 From: 08/01/2016 **To:** 08/01/2016

* Encounter Selection

7. Content of Three Available Report Templates

Physician Portal – Allergies, Meds, Immunizations, Problems

- Allergies – lists all documented Allergies for the patient
- Meds – lists all documented inpatient, outpatient, and prescribed meds for the patient
- Immunizations – lists all documented immunizations for the patient
- Problems (Active) – lists all active problems for the patient

Physician Portal – Provider Notes

- Clinical Diagnosis – lists all diagnosis for the patient
- Vital Signs – lists Blood Pressure, Temperature, Heart Rhythm, Height/Weight, Respiratory vitals for the patient
- Clinical Documentation (Letters) – lists Practice Site Letter, Phone Consults, Refills, Missed Appointments and Reminders associated to the patient's chart
- Clinical Documentation (Admission Registration) – list Admission/Registration documentation for the patient
- Clinical Documentation (Emergency Transport) – lists ED Notes, ED Triage documentation, Trauma and Transport Records for the patient
- Clinical Documentation (Prog Notes H+P Consults) – lists Progress Note, History& Physical, and Consult documentation for the patient
- Clinical Documentation (Operative Anesthesia) – lists Operative/Anesthesia documentation for the patient

Physician Portal – Test Results

- List Lab (HLA, Micro, Gen Lab, and Mirco) and Radiology (Cardiology and Diagnostic) results and reports



8. Frequently Asked Questions

- Why doesn't a patient show up on my Relationships List?
 - The default for the list is "Admitted Within 30 Days". This keeps the list relatively short and manageable. You can change the data range if you wish.
 - You must be listed as the Referring or Primary Care Physician to view a patient.
 - If one of your patients who has been seen at AUHealth unexpectedly does not show up on your patient list, please contact your Outreach Liaison listed on the final page of this document to have this addressed.
- What is an Encounter?
 - An Encounter is a visit for a specific purpose. There are many types of Encounters, including Emergency, Inpatient, and Outpatient. A patient admitted to the hospital may have more than one Encounter related to their hospital stay.
- Can I select the Encounter I want to view?
 - No. The Cerner program behind the AU Health Physician Portal, uses a hierarchy algorithm to determine the Encounter the clinician is most likely to want to view.
- Where do I find information about what Encounter is selected?
 - Location, at the top under the patient's name, shows the active encounter location.
- Can I see demographic information (such as insurance information)?
 - This information is not available as it is designed to give the most commonly requested clinical information. PowerChart will remain available to community practice sites for access to less commonly requested information.



9. Frequently Asked Questions

- Can I print the Patient's Chart?
 - Yes; go to the upper right corner and choose the folder tab menu and then choose "Create Report." Choose your reason for printing, the template, and encounter you would like to print.
 - The three templates available are as follows:
 - Allergies, Meds, Immunizations, and Problems
 - Provider Notes
 - Test Results
- Why **shouldn't** I use the printer shortcuts to simply print the document in Document View?
 - Printing from these icons does not print the AU Health header, and therefore does not indicate the source of the printed information. You must use the Report template to print correctly.
- Can I print AU Health information to give to a patient?
 - No. This information is meant for the Practice Site staff use only. If patients want AU Health EHR information, they should utilize AU Health Patient Portal or contact Medical Records at AU Health.



10. Resources

Troubleshooting

- AU Health Help Desk: (706) 721-7500
- 24 hours a day, 7 days a week

New Access Requests (or if your account is locked)

- Department of Outreach - 706.446.5148, outreach@augusta.edu
Outreach Liaisons:
Teri Mobley - 706.721.4598, temobley@augusta.edu
Todd Gay - 706.755.5997, todd.gay@augusta.edu
Stephanie Maciaszek - 706.830.9102, smaciaszek@augusta.edu
Catherine Clary - 706.755.3974, cclary@augusta.edu
Trish Patrick - 706.373.8806, patpatrick@augusta.edu
- Instructional Video:
<http://www.augustahealth.org/physician-resources/physician-portal-application>