





## How do I complete the financial assistance application?

- Visit us online at [augustahealth.org/financialaid](http://augustahealth.org/financialaid).
- Visit us in the hospital at Patient Access, the Emergency Room, Patient Accounting Customer Service Office, or the Clinic Registration desks.
- Call us at (706)721-2961. Representatives are available to help you complete a financial assistance application.
- Copies of the Financial Assistance Policy and Financial Assistance Application are available free of charge.

## What is the uninsured discount?

- Uninsured individuals automatically receive a discount for medically necessary services. There is no application or need to contact us to receive an uninsured discount. The discount percentage is similar to discounts applied to Medicare and Managed Care.

## Which services are excluded?

### How do I know if I am eligible?

- Financial assistance is only available for medically necessary services and generally exclude the following services:

- Elective reproductive services
- Venous ablation for cosmetic reasons
- Other cosmetic services, at AUHS's discretion

Para recibir documentos en español, llame al 706-721-2961 o visite [augustahealth.org/financialaid](http://augustahealth.org/financialaid).

No individual within the program will be charged more than the amounts generally billed for emergency or other medically necessary care.

For more information, call 706-721-2961.



Scan this QR code to download the financial assistance application.

Para recibir documentos en español, llame al 706-721-2961 o visite [augustahealth.org/financialaid](http://augustahealth.org/financialaid).

No individual within the program will be charged more than the amounts generally billed for emergency or other medically necessary care.

For more information, call 706-721-2961.

Thank you for choosing  
Augusta University Health!



By Mail: [Scan this QR code to download the financial assistance application.](#) By Fax: [For Questions:](#)

Augusta University Health  
(706)721-9097 Call Customer Service  
Attn: Patient Accounting Department  
(706)721-2961  
1120 15th Street HS 1331  
Augusta, GA 30912